IT4IT™ Poster Series #1
An Overview of IT4IT
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IT4IT™ is an Open Group Standard **Reference Architecture** and **value chain-based operating model** for managing the business of IT.The current version is T4IT™ Reference Architecture Version 2.0.

Our poster provides a simple overview covering the key things you need to know about IT4IT.

TARGET AUDIANCE

- IT executives
- IT process analysts
- Architects tasked with "business of IT" questions
- Development and operations managers
- Consultants and trainers active in the IT industry

VALUE AND BENEFITS

- Vendor-neutral, technology - and industry-agnostic
- Covers the entire value chain
- Better, faster, cheaper, and less risk than alternatives
- Accommodates existing landscapes and future IT paradigms
- Process-agnostic: supports Agile, waterfall, and Lean Kanban approaches as well as fully elaborated IT service management process models.
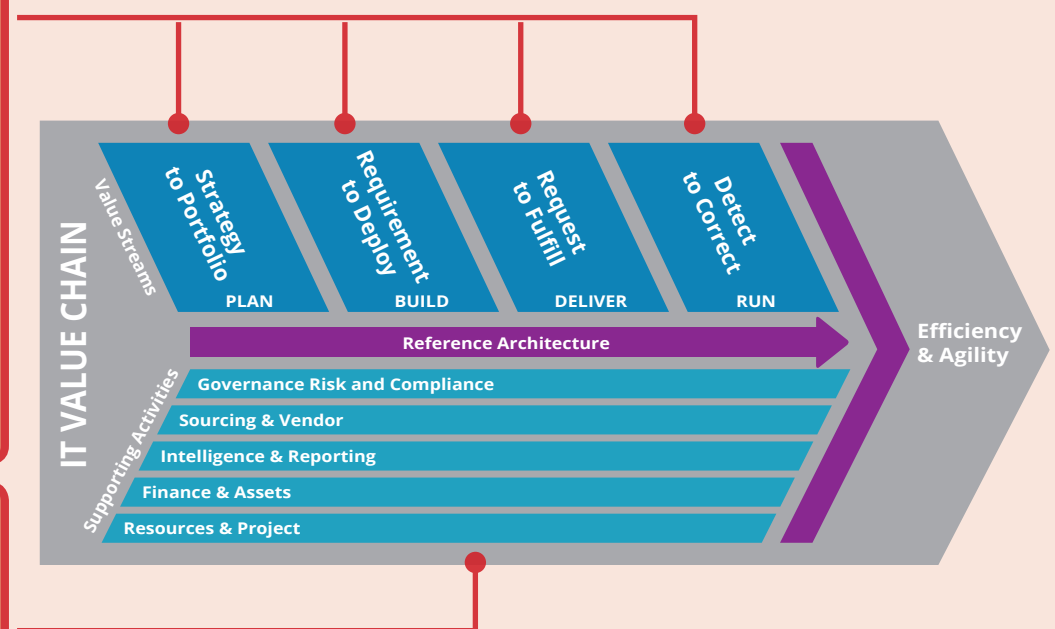
THE IT VALUE CHAIN

IT4IT is organised around the IT Value Chain. It has **4 VALUE STREAMS** to control the service model through its lifecycle:

- **Strategy to Portfolio (S2P)**
- **Request to Fulfill (R2F)**
- **Requirement to Deploy (R2D)**
- **Detect to Correct (D2C)**

Each stream centres on a key aspect of the service model, and its supporting data objects (information model) and functional components (functional model).

SUPPORTING ACTIVITIES
(covering Governance Risk & Compliance, Sourcing and Vendor, Intelligence and Reporting, Finance and Assets, Resource and Project) help the efficiency and effectiveness of the value chain and its primary value streams.

IT VALUE CHAIN

Value Streams

Strategy to Portfolio — PLAN
Requirement to Deploy — BUILD
Request to Fulfill — DELIVER
Detect to Correct — RUN

Reference Architecture

Supporting Activities
- Governance Risk and Compliance
- Sourcing & Vendor
- Intelligence & Reporting
- Finance & Assets
- Resources & Project

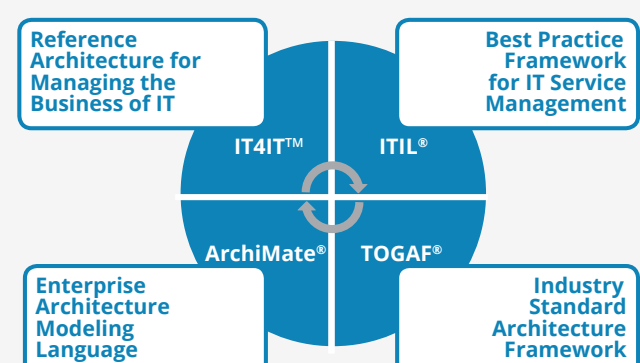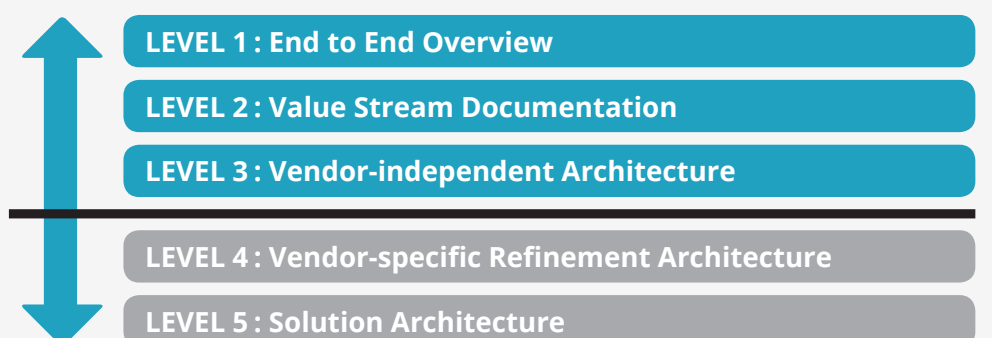Efficiency & Agility

THE IT VALUE CHAIN

The 3-level reference architecture covers the 4 value streams, providing prescriptive guidance for a consistent service model backbone.

It breaks activities in the IT Value Chain into 4 pillars for IT:

- **The Service Model**
- **The Information Model**
- **The Functional Model**
- **The Integration Model**

IT4IT embraces and complements existing process frameworks and methodologies such as ITIL®, CoBIT®, SAFe, and TOGAF® through its data-focused perspective - specifying an information model across the entire value chain.

The IT4IT Reference Architecture relates to TOGAF, ArchiMate, and ITIL as shown in this diagram.

LEVEL 1 : End to End Overview
LEVEL 2 : Value Stream Documentation
LEVEL 3 : Vendor-independent Architecture
LEVEL 4 : Vendor-specific Refinement Architecture
LEVEL 5 : Solution Architecture

Reference Architecture for Managing the Business of IT — **IT4IT™**

Best Practice Framework for IT Service Management — **ITIL®**

Enterprise Architecture Modeling Language — **ArchiMate®**

Industry Standard Architecture Framework — **TOGAF®**

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